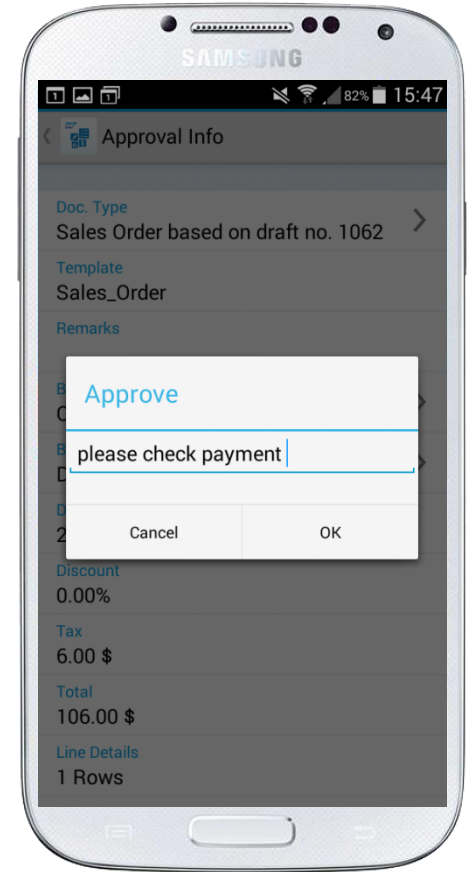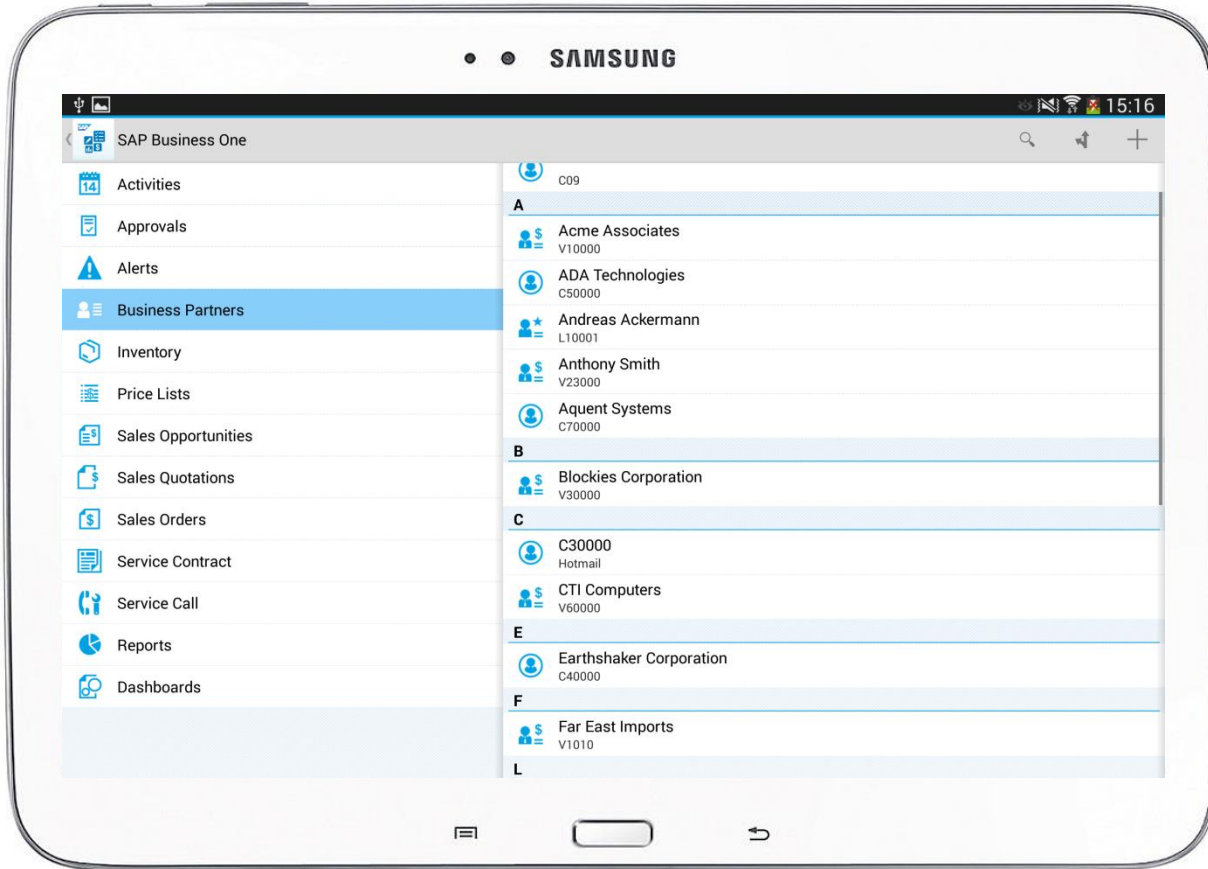# Mobile app for Android

Version 1.2.x, Q2 2016

Introduction

This app allows you to access SAP Business One, SAP's enterprise resource planning application for small businesses, anywhere and anytime.
Managers, executives, sales reps, and service techs stay informed about their business, view reports, manage contacts, and handle sales and service activities.
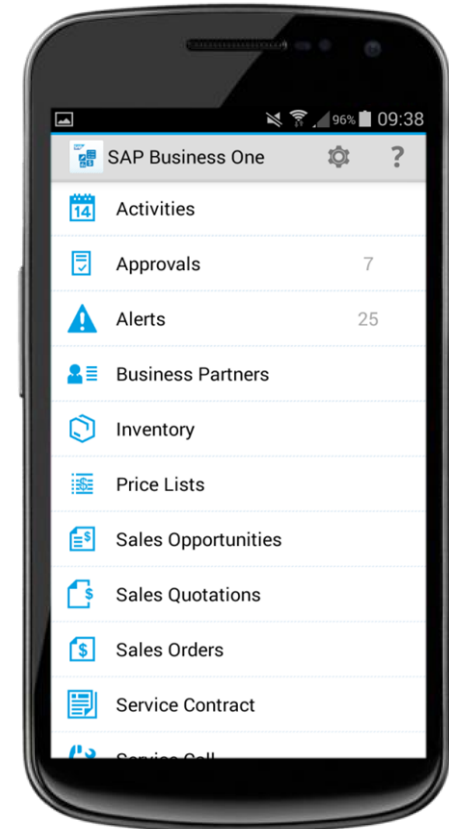
Complete:

- Access, create, and change all relevant information you need to do your job
- Ensure critical information is always at the fingertips of those who need it most

Intuitive:

- Navigate with ease, see data graphically represented
- Extensive personalization options

Interactive:

- Access data in real time
- Respond directly and trigger processes
- All changes automatically update your SAP Business One backend

Key features - Alerts and approvals

Automated alerts and approvals

- Get alerts on specific events, such as deviations from approved discounts, prices, or credit limits
- View and complete approval requests with a few clicks:
  - Drill into relevant data and specific document before making your decision
  - Ask for additional information or provide comments in the approval process
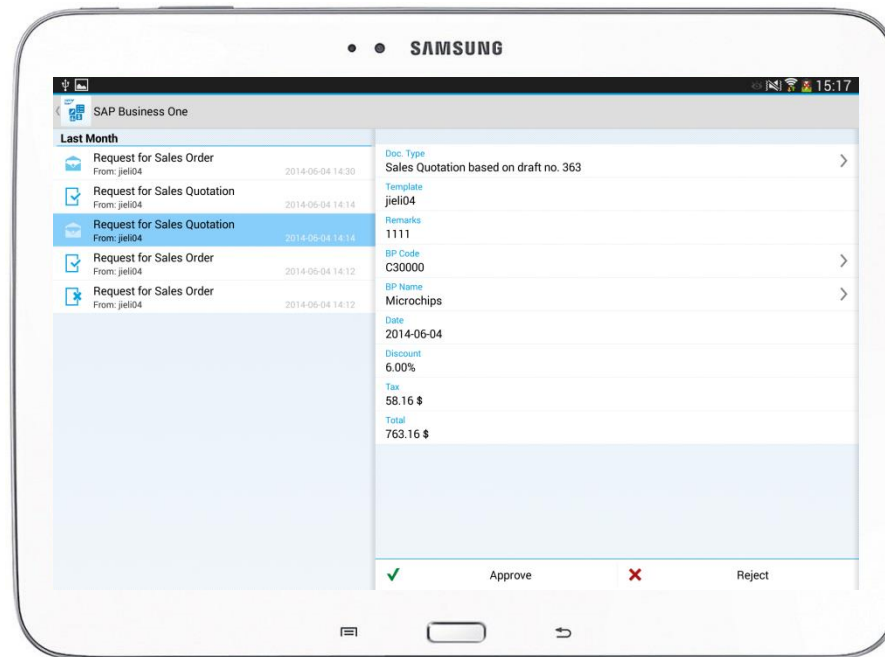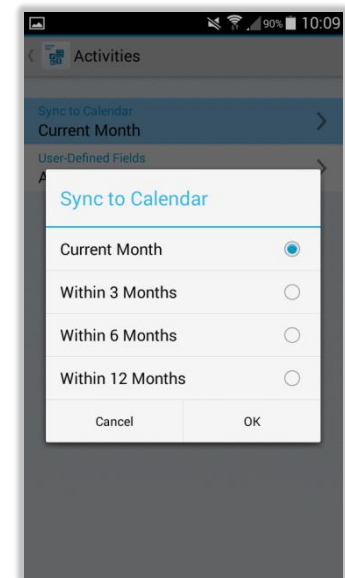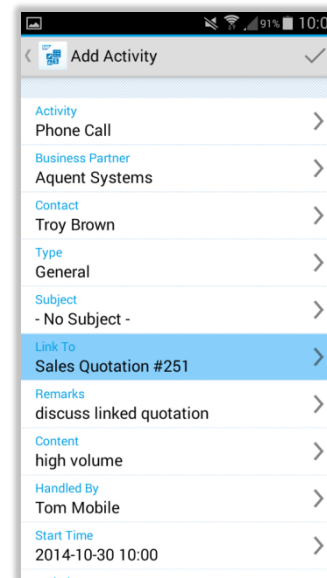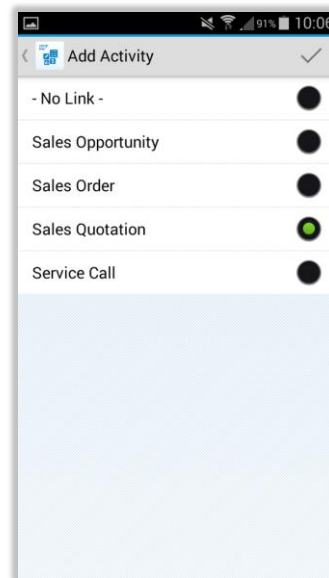
Key features – Activities

**Organize your activities better**

Work with your SAP Business One calendar, see your activities in a calendar view and synchronize the activities into the calendar of your mobile device:

- Add, view, edit, and close activities which are linked to business partners
- Link activities to specific sales documents or service calls and create follow up activities
- Download/upload attachments to activities
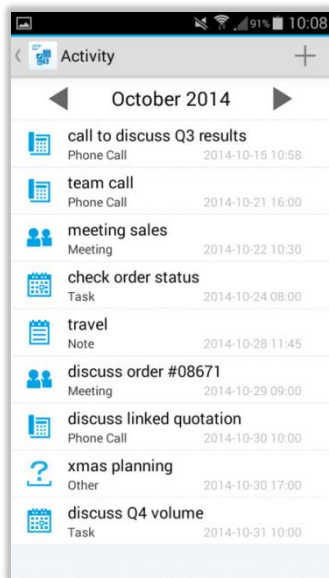
Key features – Sales documents

Simplify your sales activities

- Create, edit, or view Sales Opportunities, Sales Quotations, and Sales Orders
- Search, filter, and manage activities for Sales Documents; display Delivery Documents
- Submit Sales Quotations or Sales Orders for approval
- View Sales Documents in print layout
- Manage related activities directly
- Download/upload attachments to sales documents
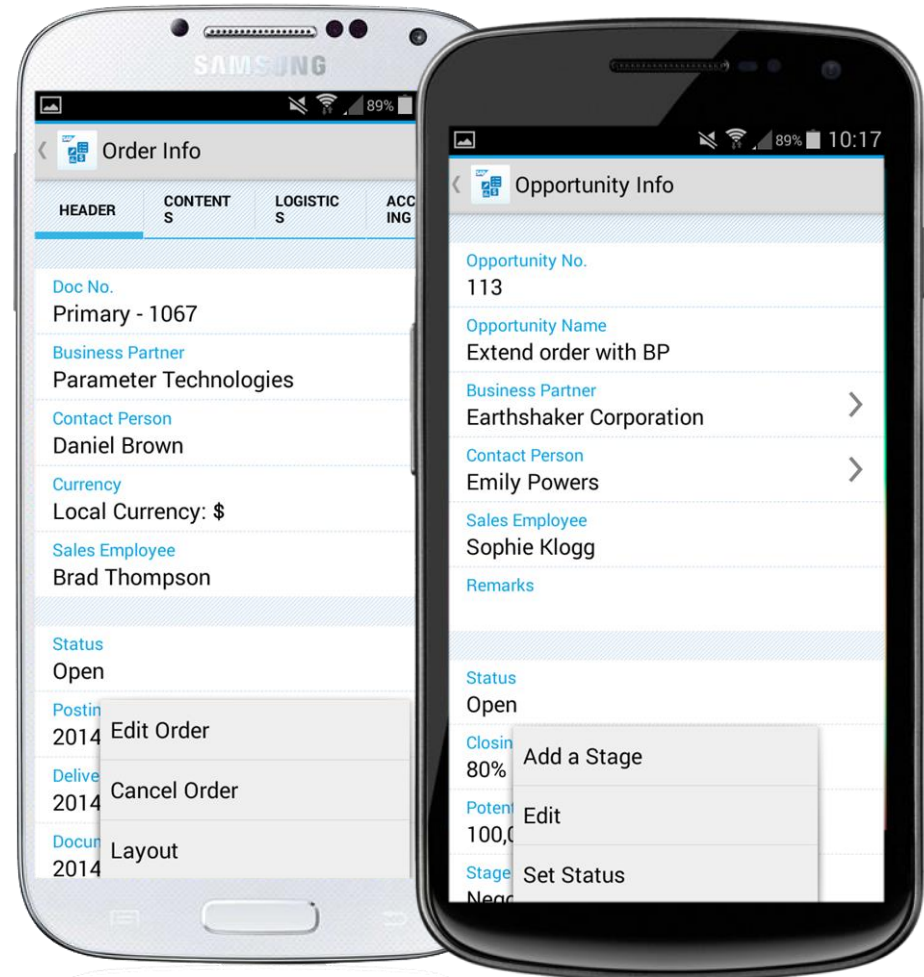
Key features – Service contracts and service calls

Service contracts

- View details of and search for service contracts
- Enter the item's serial number or keywords to search for and view customer equipment cards
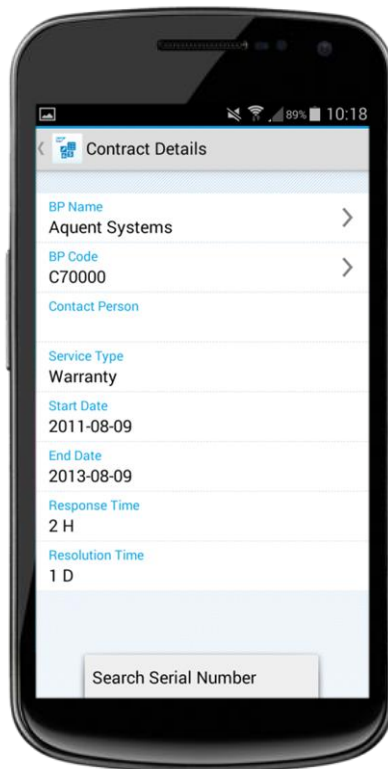
Process service calls

- Handle service activities, from picking up to closing a service call, and track solution details
- Look up related service calls from service contracts or customer equipment cards
- Download/upload attachments to service calls
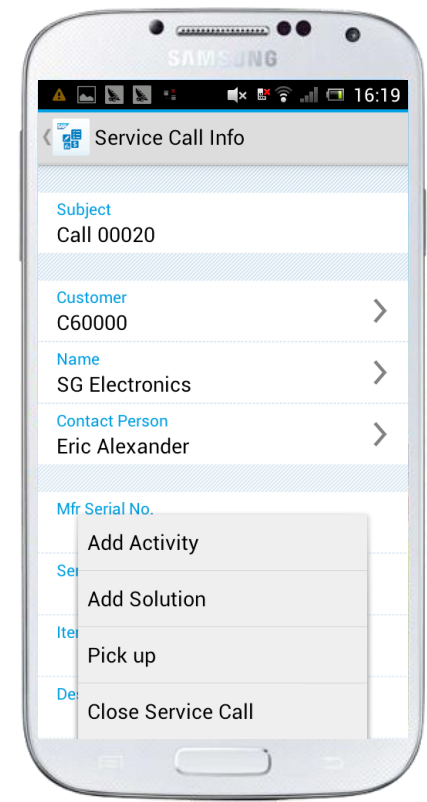
Key features – Reports and dashboards

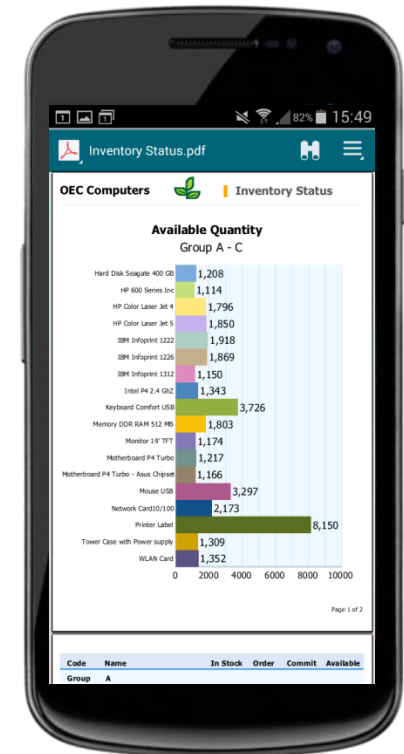**Visualize real-time information about your business, and share it by e-mail**

Reports*

- Present key business information via predefined SAP Crystal reports
- Add customized reports

Interactive Dashboards

- Use predefined dashboards for Cash Flow, Sales Analysis, and Purchase Quotations
- See all your key business data
- Maximize each single chart

* 3rd party PDF reader app is required

Key features – Using SAP's in-memory technology

Powerful scenarios with SAP Business One and SAP HANA *

- Enterprise Search integration
- Pervasive analytics for BPs and inventory, user defined pervasive dashboards
- Cash flow forecast dashboard
- SAP Crystal Reports based on SAP HANA
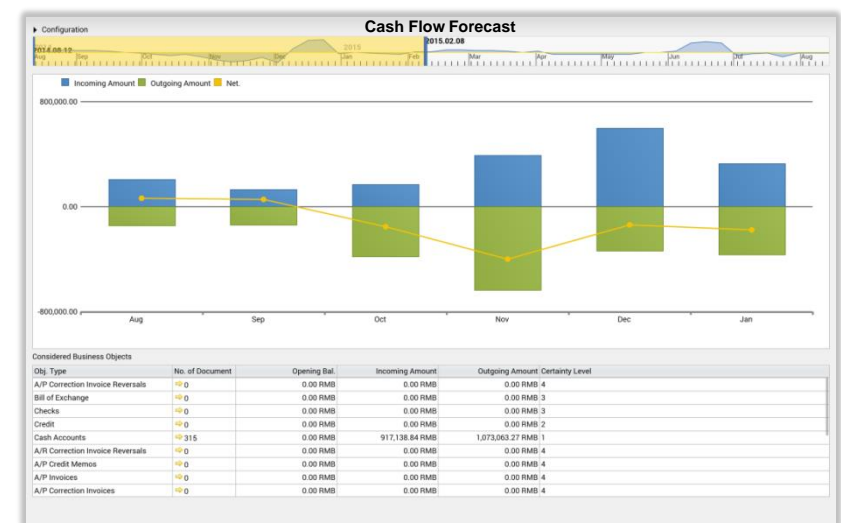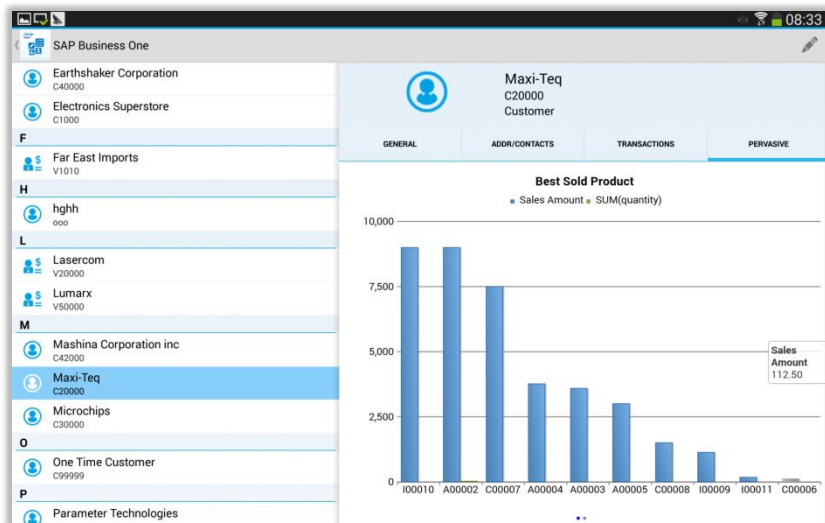
* Only available for SAP Business One, version for SAP HANA; selected scenarios also supported by SAP Business One analytics powered by SAP HANA. For details, supported devices, and required products / versions see the User Guide.

Key features – Business partners

Manage business partner information

- Create new customers, vendors, or leads
- View Business Partner details, including related sales documents (sales quotations, sales orders, sales opportunities), special prices, and account information
- Modify contact details, log new activities, initiate a phone call, email, or text messages directly
- Locate your contact on a map and plan a route
- Download/upload attachments to business partners
- Copy contacts from business partners to device address book and vice versa
- Business Partner Data Ownership (supported by SAP Business One 9.2, for documents and business partners)
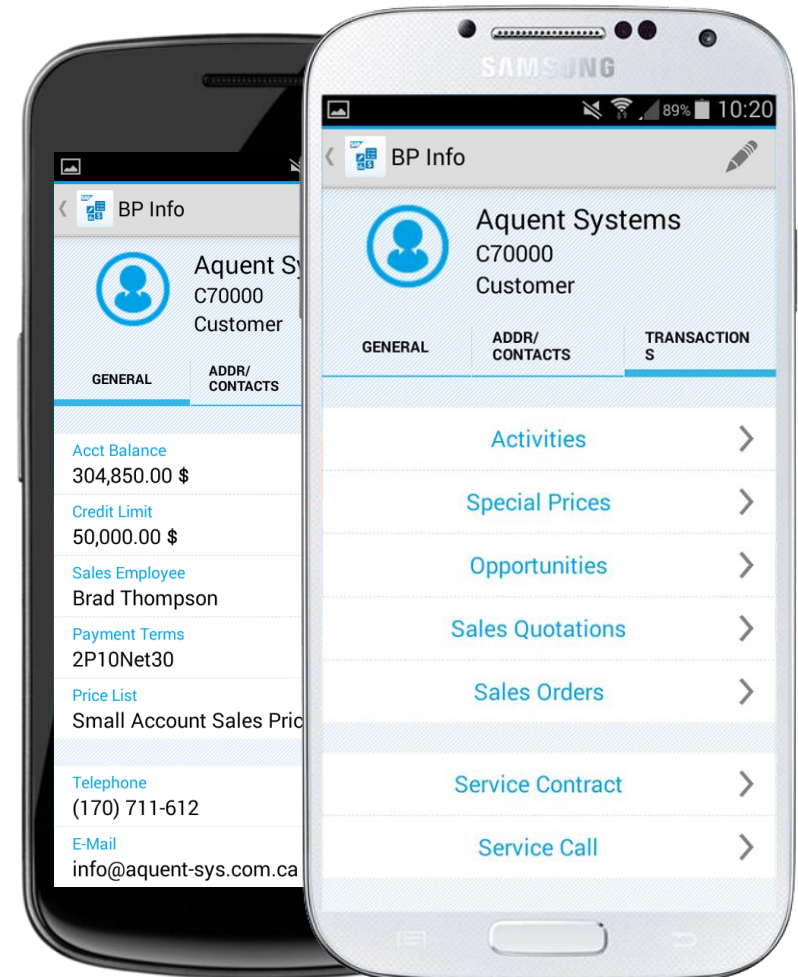
Key features – Inventory
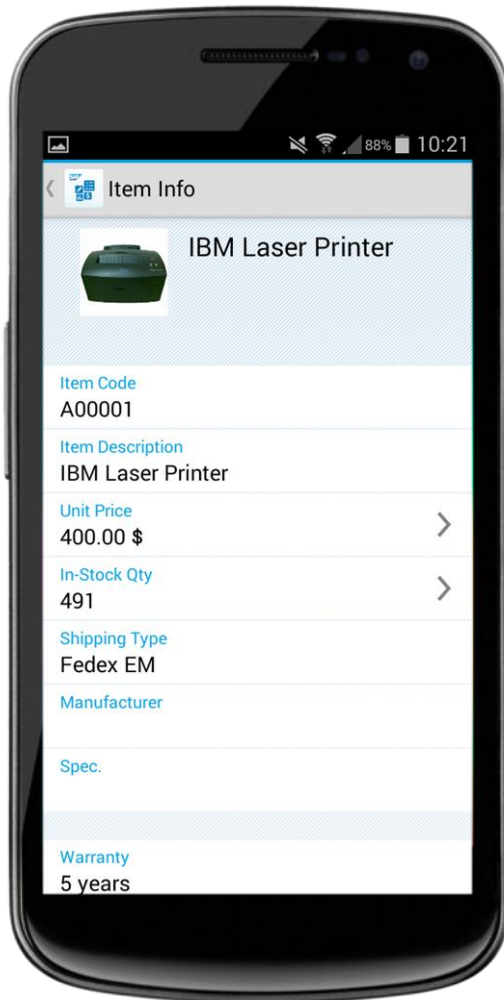
Monitor inventory and product data to drive sales

- Check inventory levels
- Get detailed information for all items in stock
- Preview item pictures and check pricing information such as purchase and sales price
- Find detailed inventory information by warehouse

# Installation and free trial / demo for everyone

Simply test-drive the app immediately

Even if you're not an SAP Business One customer today, try the app and see how it will change the way you do business. SAP provides a hosted SAP Business One environment, powered by SAP HANA, that you can connect to instantly.

- Install the free app on your device from Google Play
- Use the demo option for logon

Google Play
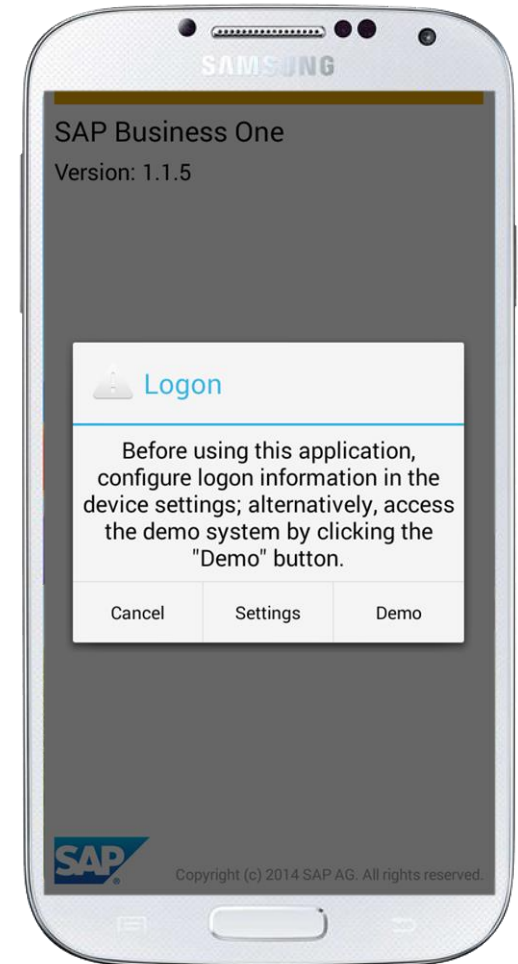
Get connected to your business information

Required backend:
To use this app with your own business data, you must run SAP Business One version 8.82 PL12, 9.x, or version for SAP HANA

Licensing:
The professional, limited (limited Financial / Logistics / CRM), or starter package license for SAP Business One covers the use of the mobile app

Supported devices:
Android OS 4.0 or higher.
Our universal app is optimized for Android phones and tablets

Supported languages:
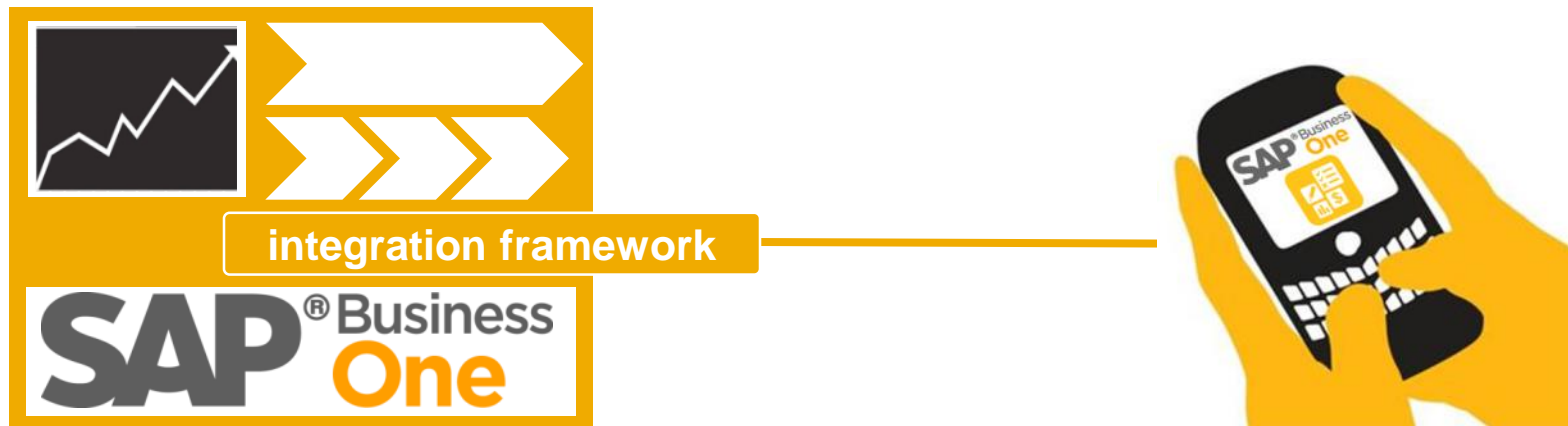All SAP Business One languages supported by Android

Security:

- SSL/VPN, valid SSL certificate enforced, online server access, no offline
- Binding of up to two Device IDs to one user
- Basic access authentication at logon, license-based function-level authorization, and user-based data-level authorization (data ownership)
- No data storage or caching of business data on the device
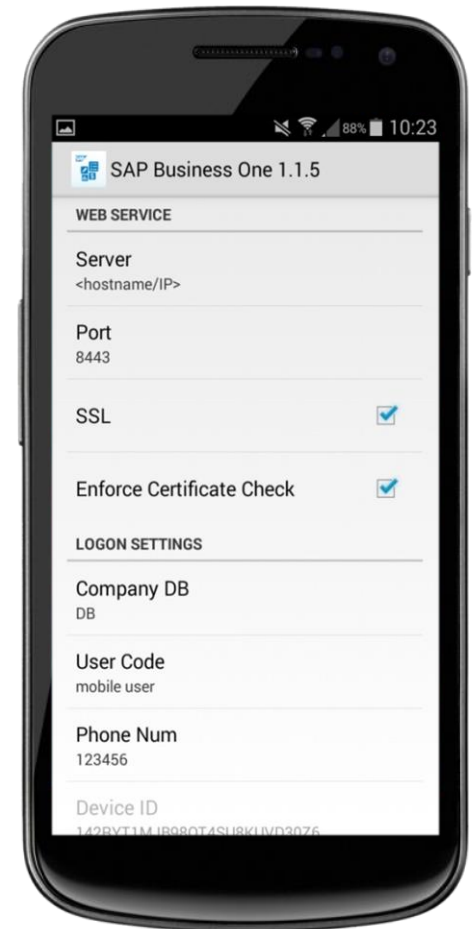
Technology background - SAP Business One Mobility

Mobile capabilities based on the integration framework of SAP Business One

- Connecting mobile apps with SAP Business One, available as of version 8.8 PL12
- Access to information, transactional processes, and analytics in real-time
- Basis for Software Solution Partners to co-innovate and distribute applications specific to additional platforms, industries, business processes, or specific technical approaches

More Information

- Public Website
http://www.sap.com/businessone

- SAP Community Network
http://scn.sap.com/community/business-one-integration-technology

- YouTube
http://youtube.com/sapbusinessone

- SAP Business One Cloud test drive
www.sap.com/trybusinessone

- SAP PartnerEdge Portal (partner only)
https://partneredge.sap.com/content/partnerexp/en/products/business-one/about.html

- SAP Store for Mobile Apps - Business apps from SAP and partners
https://store.sap.com/sap/cpa/ui/resources/store/html/Solutions.html?catID=APP_ONE

- SAP Business One mobile app for Android - User Guide
http://service.sap.com/~sapidp/01100035870000108720 2013E/B1_MobileApp_Guide_Android.pdf

- Troubleshooting, compatibility information, and details on releases - SAP Note 1924930
http://service.sap.com/sap/support/notes/1924930

Public